

Skyfish Shipping Policies

The Skyfish shipping department operates Monday to Thursday 8am-5pm MST.

In-stock orders received before 10am Monday through Thursday ship same day, unless otherwise noted.

In-stock orders received after 10am ship on the next operating day.

All orders must be paid in full prior to shipment (issuing a PO does not constitute payment received).

Only complete orders are shipped. Orders containing out of stock items will be held until all items can be fulfilled.

The Skyfish shipping department is closed for the following federal holidays (or the observed day: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

Rarely, the Skyfish shipping department may close due to inclement weather. In this case, information about delayed shipping will be posted on our website, blog, and social media channels.

Rental orders require signed credit card authorization for value of the equivalent retail product before shipment. The authorized credit card and billing credit card must match.

Free domestic shipping includes shipping to the 48 contiguous US states. Hawaii, Alaska and US territories are not included.

International Shipping

Duties and taxes are the responsibility of the receiver and are not collected by Skyfish.

FedEx is the preferred shipping carrier for shipments leaving the US. Alternate carriers are not recommended, and responsibility for issues with customs, export/import will be the responsibility of the account holder to resolve.

Skyfish is ITAR sec. 126.1 compliant; we ship our UAVs to countries with which the United States does not have a policy of denial of trade.

This content is subject to change.

If you have any questions about this document, please contact Skyfish Customer Relations at support@skyfish.ai

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